

Note: Any items entered in italics have not been approved for inclusion at the meeting shown by the Committee. Such reports are listed here for information, pending formal approval.

Meeting	Lead Member(s)	Item (description / title)	Purpose of report	Expected Outcomes	Author	Date Entered
7 December	Cllr. Julian Thompson-Hill	1 Corporate Plan (Q2) 2012-17	To monitor the Council's progress in delivering the Corporate Plan 2012-17	Ensuring that the Council meets its targets to deliver its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents	Alan Smith/Nicola Kneale/Heidi Gray	June 2017
	Cllr. Richard Mainon	2 Your Voice' complaints performance (Q 2) to include social services complaints and quarterly public opinion/satisfaction information	To scrutinise Services' performance in complying with the Council's complaints. The report to include: (i) a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe; (ii) how services encourage feedback and use it to redesign or change the way they deliver services; and (iii) details of complaints which have been upheld or partially upheld and the lessons learnt from them; and (iv) information on customer satisfaction/public opinion on services collated via the Ember dashboard	Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.	Ben Chandler/Ann Lloyd/Phil Gilroy/Liz Grieve/Ffion Angharad	July 2017

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	Cllr. Brian Jones	3. National Report on Waste Management in Wales	To consider the findings of the Wales Audit Office's (WAO) national study on waste management and the associated recommendations	To consider how Denbighshire will respond to the national recommendations in relation to waste management	Tony Ward/Jim Espley	By SCVCG July 2017
	Cllr. Brian Jones	4. Developing a Highway Maintenance Strategy	To consider and discuss the proposals to undertake a four year rolling programme of highways works	Formulation of recommendations on how to realise maximum benefit from the available budget whilst addressing identified risks and complying with statutory responsibilities	Tim Towers/Tony Ward	By SCVCG July 2017
1 February 2018 (GwE representatives to be invited)	Cllr. Huw Hilditch Roberts	1. Verified External Examinations [Education]	To review the performance of schools and that of looked after children; and GwE's impact on the educational attainment of the County's pupils. The report to incorporate GwE's Annual report and information on the 5 year trend in relation to educational attainment in Denbighshire	Scrutiny of performance leading to recommendations for improvement	Karen Evans/Julian Molloy	July 2016
	Cllr. Huw Hilditch Roberts	2. Pupil progress from Year 10 to KS4 [Education]	To consider the findings of the study undertaken on Year 10 pupils from choice of subjects to attainment (including projected grades, intervention/support provided and final attainment)	Ensure that all pupils are supported to achieve their full potential	Julian Molloy/Karen Evans/GwE	January 2017 (deferred September 2017)
	Cllr. Julian Thompson-Hill	3. Corporate Risk Register	To consider the latest version of the Council's Corporate Risk Register	Effective monitoring and management of identified risk to reduce risks to residents and the Authority	Alan Smith/Nicola Kneale	December 2015

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	Cllr. Richard Mainon	4. Your Voice' complaints performance (Q 3) to include social services complaints and quarterly public opinion/satisfaction information	To scrutinise Services' performance in complying with the Council's complaints. The report to include: (i) a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe; (ii) how services encourage feedback and use it to redesign or change the way they deliver services; and (iii) details of complaints which have been upheld or partially upheld and the lessons learnt from them; and (iv) information on customer satisfaction/public opinion on services collated via the Ember dashboard	Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.	Ben Chandler/Ann Lloyd/Phil Gilroy/Liz Grieve/Ffion Angharad	July 2017
15 March	Cllr. Richard Mainon	1. Library Service Standards 2016/17	To detail the Council's performance in delivering the 6 th performance framework and the progress made in developing libraries as community hubs	Identification of any slippages in performance or delays in progressing the development of community hubs with a view to recommending solutions in a bid to modernise the Council and improve outcomes for residents	Liz Grieve/Principal Librarian	March 2017

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	Cllr. Richard Mainon	2. Customer Effort Dashboard	To monitor the progress achieved in relation to developing the Customer Effort Dashboard	Improve resident accessibility to the Council's enquiries service, assisting them to easily access required services and consequent improving the customer satisfaction experience of the Council	Liz Grieve/Ffion Angharad	March 2017
26 April						
7 June	Cllr. Bobby Feeley	1. Draft Director of Social Services Annual Report for 2017/18	To scrutinise the content of the draft annual report to ensure it provides a fair and clear evaluation of performance in 2016/17 and clearly articulates future plans	Identification of any specific performance issues which require further scrutiny by the committee in future	Nicola Stubbins/Mark Southworth	April 2017
	Cllr. Richard Mainon	3 Your Voice' complaints performance (Q 4) to include social services complaints and quarterly public opinion/satisfaction information	To scrutinise Services' performance in complying with the Council's complaints. The report to include: (i) a comprehensive explanation on why targets have not been met when dealing with specific complaints, reasons for non-compliance, and measures taken to rectify the failures and to ensure that future complaints will be dealt with within the specified timeframe; (ii) how services encourage feedback and use it to redesign or change the way they deliver services; and (iii) details of complaints which have been upheld or partially	Identification of areas of poor performance with a view to the development of recommendations to address weaknesses.	Ben Chandler/Ann Lloyd/Phil Gilroy/Liz Grieve/Ffion Angharad	July 2017

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			upheld and the lessons learnt from them; and (iv) information on customer satisfaction/public opinion on services collated via the Ember dashboard			
19 July	Cllr. Julian Thompson-Hill	1. Corporate Plan (Q2) 2017/2022	To monitor the Council's progress in delivering the Corporate Plan 2017-22	Ensuring that the Council meets its targets to deliver its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents	Alan Smith/Nicola Kneale/Heidi Gray	June 2017
	Cllr. Tony Thomas	2. Impact of the Suspension of the 'Right to Buy' Scheme	To evaluate the impact and effectiveness of the Council's application to suspend the 'Right to Buy' Scheme on the availability of properties within the Authority's housing stock	Improved capacity within the Council's housing stock to increase availability to meet local need and improve residents lives through the availability of high quality housing	Jamie Groves/Geoff Davies	July 2017
27 September	Cllr. Huw Hilditch-Roberts	1. Provisional External Examinations and Teacher Assessments [Education]	To review the performance of schools and that of looked after children	Scrutiny of performance leading to recommendations for improvement	Karen Evans/Julian Molloy	July 2017
29 November						
Jan 2019	Cllr. Huw Hilditch Roberts	1. Verified External Examinations and Teacher Assessments [Education]	To review the performance of schools and that of looked after children; and GwE's impact on the educational attainment of the County's pupils. The report to incorporate GwE's Annual report and information on	Scrutiny of performance leading to recommendations for improvement	Karen Evans/Julian Molloy	July 2017

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			the 5 year trend in relation to educational attainment in Denbighshire			

Future Issues

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Implementation of the Donaldson Report 'Successful Futures' – Independent Review of Curriculum and Assessment Arrangements in Wales [Education] Dependent upon the legislative timetable	To consider and monitor the plans to implement the agreed measures adopted by WG following the consultation on the review's findings	Better outcomes for learners to equip them with jobs market skills	Karen Evans	April 2015
(Following local authority elections – winter 2017/18) Update on options appraisals for In-house care services. (Dolwen & Hafan Dêg) [WIA required]	To consider the results of the analysis undertaken with respect to potential options for future provision of the services	Formulation of recommendations with respect to the future provision of the services for submission to Cabinet	Phil Gilroy	June 2016

Information/Consultation Reports

Date	Item (description / title)	Purpose of report	Author	Date Entered
September 2017 & March 2018 [Information]	Corporate Plan (Q1) 2016/17 Corporate Plan (Q3) 2017/22	Ensuring that the Council meets its targets and delivers its Corporate Plan and the Council's services in line with its aspirations and to the satisfaction of local residents	Alan Smith/Nicola Kneale/Heidi Gray	June 2017

	To monitor the Council's progress in delivering the Corporate Plan			
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Note for officers – Committee Report Deadlines

Meeting	Deadline	Meeting	Deadline	Meeting	Deadline
7 December 2017	23 November 2017	1 February 2018	18 January 2018	15 March	1 March

Performance Scrutiny Work Programme.doc

Updated 14/09/2017 RhE